SERO

Army Performance Improvement Criteria "APIC" Training Module 4

"Measurement and Analysis"

INTRODUCTION

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- This APIC training module is designed to familiarize the organization staff with the basic principles, concepts, and processes of the Army Performance Improvement Criteria.

- The training has been designed in short "two minute" modules that allow the staff to learn weekly without interrupting the work schedule.

APIC Criteria

- The Army Performance Improvement Criteria includes seven categories of performance criteria:
  1. Leadership
  2. Strategic Planning
  3. Customer and Market Focus
  4. Measurement and Analysis
  5. Human Resources Focus
  6. Process Management
  7. Business Results

APIC 4.0
Measurement and Analysis

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- This category examines how an organization selects, gathers, analyzes, manages, and improves its data, information, and knowledge assets.

- This category is the main point within the APIC criteria for all key information about effectively measuring and analyzing performance and managing organizational knowledge to drive improvement and organizational competitiveness.

APIC 4.1
Measurement and Analysis of Organizational Performance

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- This section examines your organization's selection, management, and use of data and information for performance measurement and analysis in support of organizational planning and performance improvement.

- The aim of measurement and analysis is to guide the organization's process management toward achievement of key business results and strategic objectives and to anticipate and respond to rapid or unexpected change.

APIC 4.2
Information and Knowledge Management

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- This section examines how an organization ensures the availability of high-quality, timely data and information for all key users, to include employees, suppliers and partners, and customers.

- It also examines how an organization builds and manages its knowledge assets. The aim is to improve organizational efficiency, effectiveness, and innovation.

More Information about the Army Performance Improvement Criteria and the
“APIC” website can be found at:

www.hqda.army.mil/leadingchange/